



## **MOTOR CLAIM PROCEDURES**

### **ALL MOTOR INSURANCE PLANS**

In the unfortunate Event of a Car Accident, follow our DO's and DON'Ts procedures to make your Accident easier to handle.

#### **DON'Ts**

- 1.** Do not move your Car
- 2.** Do not admit any Liability
- 3.** Do not negotiate or offer any Compromise

#### **DO's**

- 1.** In case of Bodily Injuries, please contact:

**Police                    112**

**Red Cross            140**

**Civil Defense    125**

- 2.** Contact AROPE Insurance Hotline immediately on "**1219**" or "**01-905757**" to assign an Expert for Accident Survey and/or if you need the Towing Service.
- 3.** Wait for the Expert to arrive to survey the Accident.
- 4.** Go to the nearest AROPE Branch to Declare & Survey Car Damages.

**or** Complete the Online Motor Declaration form

<https://www.aropecom/en/motor-claim>

### **ORANGE CARD INSURANCE**

In case of Accident, Call the Phone Number of the Country where the Accident occurred indicated on the back of the Orange Card for Assistance. AROPE Insurance cannot provide any Claim Support outside Lebanon.