



LIFE AND PA CLAIM PROCEDURE

1. Contact AROPE Insurance Hotline “1219” to inform about the Claim.
2. Prepare the appropriate Documents relating to your type of Claim.
3. Submit required Documents to AROPE Insurance within the Deadline stated in the Policy Conditions.

Required Documents	Death Claim	Disability Claim
Description of Accident	No	Yes
Death Certificate	Yes	No
Family Identification Card with Deceased name strikethroughed	Yes	No
Legitimate Doctor Medical Report	Yes	Yes
Hospital Discharge Summary (if applicable)	Yes	Yes
Internal Security Force Report	Yes	Yes
Expert Report in case of Car Accident	Yes	Yes
Treating Physician Medical Report	Yes	Yes
Medical Examination Results	Yes	Yes

* Additional Documents might be requested on case per case basis.